

FERENCE & ASSOCIATES LLC

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USPTO FACSIMILE COVER SHEET

To: Commissioner for Patents
Fax Number: (571) 273-8300
Date: May 28, 2008
Pages: 16 pages (including this cover sheet)

MESSAGE:

METHOD AND APPARATUS FOR INTERNET CUSTOMER RETENTION
Application No. 09/804,728
Examiner Y. Retta
Art Unit 3622

Amendment Transmittal
Petition and Fee for Extension of Time
Amendment

696.005

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ERENCE & ASSOCIATES LLC
Amendment Transmittal

Atty. Docket No. 696.005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of : Srinivasan et al.
Serial No. : 09/804,728 Examiner : Y. Retta
Filed : March 13, 2001 Group Art Unit : 3622
For : METHOD AND APPARATUS FOR INTERNET CUSTOMER RETENTION

HON. COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

1. Applicant requests an extension of time to respond to the outstanding Office Action. A Petition for an extension of time is enclosed.

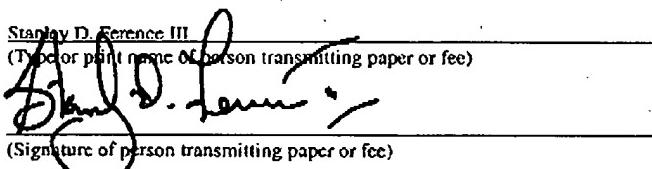
OR

2. In the event that an extension of time is required, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.
3. Applicants claim Small Entity status under 37 C.F.R. 1.27.

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being facsimile transmitted on (571) 273-8300 on May 28, 2008 to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Stanley D. Ference III
(Type or print name of person transmitting paper or fee)


(Signature of person transmitting paper or fee)

FERENCE & ASSOCIATES LLC
Amendment Transmittal

Atty. Docket No. 696.005

5. Also enclosed: _____
6. No additional filing fee is required.
7. The filing fee has been calculated as shown below:

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	Claims Remaining After Amendment (Col. 1)	Highest No. Prev. paid for (Col. 2)	Present Extra (Col. 3)	<u>SMALL ENTITY</u>		<u>OTHER THAN A SMALL ENTITY</u>	
				RATE	FEE	RATE	FEE
Total Claims	20	** 20	= * 0	x \$25	= 0	x \$50	= 0
Ind. Claims	2	*** 3	= * 0	x \$105	= 0	x \$210	= 0
<input type="checkbox"/> Multiple Dependent Claim Presented				+ \$185	= 0	+ \$370	= 0
				TOTAL	= \$0	O R	TOTAL = \$0

* If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3.

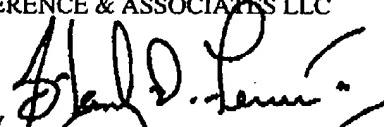
** If the "Highest No. Prev. paid for" in this space is less than 20, write "20" in this space.

*** If the "Highest No. Prev. paid for" in this space is less than 3, write "3" in this space.

9. Submitted herewith is a completed Credit Card Payment Form. The Commissioner is hereby authorized to charge the \$____ filing fee to the credit card identified in the Credit Card Payment Form submitted herewith.
10. The Commissioner is hereby authorized to charge payment of any additional filing fees associated with this communication or credit any overpayment to the credit card identified in the Credit Card Payment Form submitted herewith.

Respectfully submitted,

FERENCE & ASSOCIATES LLC

By 
 Stanley D. Ference III
 Reg. No. 33,879

Dated: May 28, 2008

Mailing Address:

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